



# “FORE” BUSINESS TERMS & CONDITIONS

1. Membership of “FORE” Business entitles the member to attend the scheduled monthly networking events for their designated group.
2. “FORE” Business members will be entitled to receive a number of additional benefits as outlined in “FORE” Business Member Benefits document.
3. In addition to the scheduled monthly networking events each registered “FORE” Business member is eligible to redeem one complimentary round of golf per calendar month for up to 4 people. This complimentary round of golf can only be used at the times and days specified by the golf club (see the group page on the website for the restrictions that apply) and is always subject to availability. The registered “FORE” Business member must play within their 4-ball at their designated group. **Block Bookings of these 4xBalls is prohibited.**
4. The “FORE” Business member must give 5 days advance notice to “FORE” Business of the date and time they wish to use their complimentary 4-ball. All bookings should be made via the “FORE” Business website.
5. If a 4-ball is not redeemed during the month it cannot be carried over, or sold on by the “FORE” Business member.
6. The “FORE” Business member must observe club rules, etiquette, and dress code.
7. “FORE” Business will not be liable if the Club changes ownership, closes down, cancels or fails to grant any or all of the 4-ball complimentary rounds for any reason beyond our reasonable control
8. Membership of “FORE” Business does not bestow any membership rights to the host Golf Club.
9. A list of all “FORE” Business member names will be held at the host Golf Club.
10. In the event of cancellation or suspension of golf due to bad weather or course conditions at a scheduled meeting or a 4-ball booking, “FORE” Business will not refund or credit the membership charge for that event. It is expected that the meeting will still go ahead for networking purposes. “FORE” Business will take instruction and guidance from the Golf venue before cancelling golf. Every effort will be made to play golf and if we receive a minimum of 7 days notice that golf is not possible due to anticipated course conditions then every effort will be made to re-schedule the meeting. “FORE” Business is not able to guarantee golf will be played.
11. Members who wish to leave the “FORE” Business group will be required to give three months written notice. **Please note penalty charges will be applied if the 3 month notice period is not paid.**
12. It is the member’s responsibility to file a concern with FORE Business Limited if a visitor or guest is deemed not to be suitable. This should be done before the visitor is approved for membership. If there are no complaints, FORE Business Limited will ‘assume their consent’.
13. Visitors may attend a scheduled meeting no more than once over any given 12 month period. Visitor Green fees will apply unless a free guest pass voucher has been approved.
14. In the event of problems relating to a member’s business practices FORE Business Limited has the right to revoke membership.
15. In the event of failure to comply with the policies and/or the Code of Ethics of “FORE” Business and the Golf Club, FORE Business Limited has the right to terminate the membership from the group.
16. Other than normal “FORE” Business printed materials, members may not use the “FORE” Business Intellectual Property (eg. logos, trademarks, names, slogans, copyrighted materials, etc.) to manufacture, distribute, sell, market, or promote any product or service, or otherwise use the “FORE” Business Intellectual Property without obtaining the prior written consent of FORE Business Limited.
17. FORE Business Limited reserves the right to open more than one Group per community.
18. FORE Business Limited policies are subject to change.
19. IOU Referral Vouchers will be awarded to members, only at the discretion of “FORE” Business and only after the referred member has completed 3 months as a paying “FORE” Business Member.
20. An IOU can not be claimed against a lapsed member.
21. IOU’s can only be claimed if you have booked your VIP onto the members booked guest on-line form.
22. The IOU Referral Voucher will hold no monetary value and cannot be exchanged, refunded or gifted. The member must pay for their goods and only on presentation of a completed IOU Referral Voucher and a valid receipt or invoice from the Pro Shop or another “FORE” Business member will the value (up to £50) be refunded to the member.
23. The IOU Referral Voucher must be used in one transaction only and no change will be given, should the value of the transaction fall under £50.
24. The IOU Referral Voucher must be used within 30 days of the date issued and any referral claim must be made within 9 months of the referred members joining date.
25. It is the sole responsibility of the Referee to notify “FORE” Business when they referred a new member



26. It is the responsibility of the “FORE” Business member or guest on the day that is playing at a “FORE” Business monthly group event, a “FORE” Business major event or taking part in a “FORE” Business 4 ball, to ensure they have the necessary GOLF insurance cover in place.
27. All guests on the day have the opportunity to receive a FREE TOMTOM2 watch when they choose the £295 plus VAT joiner fee option.
28. All members have the opportunity to redeem a FREE TOMTOM2 watch if 2 x of their guests join “FORE” Business by 7th April 2017. Their guests must be booked through the member guest booking page, to track who referred them in the first place. The new member has to be a member for a least 3 months and needs to be fully set up as a “FORE” Business member before 7th April 2017. Should the member not achieve the 2 x new members by 7th April 2017, “FORE” Business will still allow members to redeem the 1 x £50 IOU voucher. Please also note, £50 IOU vouchers will not be issued in addition to the TOMTOM2 watch.
29. Srixon Golf Balls Guest Promotion – From time to time we will run a promotion offering Guests the chance to claim “FREE Srixon Golf Balls for a Year”. The definition of “FREE Srixon Golf Balls for a year” is 12 x 12 boxes of Srixon Ultisoft Golf Balls (1 box per month). To claim this promotion you must be a first time guest at a “FORE” Business Event and bring along 2 additional guests who sign up on the day and remain members for at least 3 months. After they have completed their 3rd month of membership we will dispatch the golf balls to the inviting guest. This promotion can be added or removed at any time.

## FLEXI MEMBERSHIP

1. A Flexi Member is entitled to all the benefits of a standard member. In addition, Flexi Membership allows the member to attend one additional scheduled meeting per calendar month. This additional meeting can be at anyone of the “FORE” Business networking groups.
2. The additional monthly meeting must be booked using the Flexi Booking Form, on the relevant Group page. All bookings are subject to availability and tee time capacity of the golf venue. Each Group has a certain number of spaces allocated to it and spaces will be given to members of that group first and foremost. Flexi bookings will be awarded on a first come first served basis where availability is restricted.
3. If you have joined or upgraded to the “FORE” Business Flexi Membership package you are required to give 3 months’ notice to “FORE” Business should you wish to downgrade or cease your membership.

## ULTIMATE MEMBERSHIP

1. An Ultimate Member is entitled to all the benefits of a standard member. In addition, Ultimate Membership allows the member to attend an unlimited number of additional scheduled meetings per calendar month. Additional meetings can be at anyone of the “FORE” Business networking groups.
2. Additional monthly meetings must be booked using the Flexi Booking Form, on the relevant Group page. All bookings are subject to availability and tee time capacity of the golf venue. Each Group has a certain number of spaces allocated to it and spaces will be given to members of that group first and foremost. Ultimate bookings will be awarded on a first come first served basis where availability is restricted.
3. If you have joined or upgraded to the “FORE” Business Ultimate Membership package you are required to give 3 months’ notice to “FORE” Business should you wish to downgrade or cease your membership.

## PAYMENT TERMS & CONDITIONS

1. Membership of the group is conditional and will only be approved upon satisfactory completion of the “FORE” Business Member Application Form and submission of the “FORE” Business Direct Debit Mandate.
2. Upon approval each member will be awarded with 12 months membership of their chosen “FORE” Business Network Group commencing on the 1st day of the following month the application was approved (this will also be referred to as the “Member renewal date”).
3. FORE Business Limited will invoice each member on the 1st day of each calendar month. Membership fees must be paid on the 1st working day of each calendar month by Direct Debit or annually in advance by cheque or bank transfer.
4. Members who have not paid their monthly fee within 7 days of the 1st working day of the calendar month they become due are considered to be late and will be liable to a £20 late charge. If fees are not paid within a further 30 days membership will be terminated. The golf venue will be notified of the cancellation and three month’s notice charges will then apply.
5. Fees are non-refundable.
6. Fees cannot be transferred from one person to another unless the fees were paid by the same company.
7. “FORE” Business has a strict policy on returned cheques. A member has five working days in which to contact FORE Business Limited to resolve the matter. All returned cheques will be liable to a minimum £25.00 returned cheque charge.



## THE FORE BUSINESS (“THE BUSINESS”) CODE OF CONDUCT...

- sets out the behavioural standards required by “the Business” as a condition of membership;
- applies to all members, irrespective of their membership grade;
- governs the conduct of the individual, not the nature of the business of the member.

Members are expected to exercise their own judgement (which should be made in such a way as to be reasonably justified) to meet the requirements of the code and seek advice if in doubt.

A FORE Business ‘Membership Committee’, comprising of a cross-representation of Group Ambassadors, appointed by the owners of “the Business”, together with the Operations Manager of “the Business”, shall adjudicate on areas of doubt or dispute. Decisions and recommendations will be made, wherever possible, against the code of behaviours identified below.

### CODE OF BEHAVIOUR:

1. Members must always act in the interest of the wider community.
2. Members must uphold the integrity of the brand, including but not limited to their behaviour at Group and National events and in their use of both Public and Closed FORE Business social media channels and forums.
3. Members must uphold the reputation of the community and not take any action which could bring the community or “the Business” into disrepute.
4. Members should respect and value alternative viewpoints and, seek, accept and offer honest criticisms of work contracted for through introductions from other FORE Business members, but at all times must avoid injuring others or their reputation or employment by false or malicious or negligent action or inaction or abuse of any kind.
5. Members should refrain in all Public and Closed FORE Business forums from criticism of another member or their business. Criticism, where deemed necessary, should be made privately and solely to the individual involved.

### DISPUTE RESOLUTION:

1. Disputes between members within a single Group should initially be dealt with by the Group Ambassador Team. Escalation of the dispute, if required, should be made through the Group Ambassador to the Operations Manager who will refer the matter to the Membership Committee for their deliberation.
2. Disputes between any member (including Ambassador Team members) and “the Business”, should be dealt with privately between the parties wherever possible. In the absence of a resolution, issues should be referred to the Membership Committee for arbitration and recommendation.
3. Final decisions remain the prerogative of the Co-Founders and Owners of “the Business”.

### CONDITIONS OF MEMBERSHIP:

To be in good standing, members must:

1. Be fully paid up of fees and charges due, relevant to their choice of membership.
2. Adhere to the Code of Conduct of “the Business” in all regards.
3. Adhere to the following ‘Rules of Etiquette’ of “the Business”
  - I. Notify the Office via the online YES/No process and the Group Ambassador if they cannot attend a meeting.
  - II. Arrive promptly for the start of meetings.
  - III. Welcome and engage with VIP’s and other members at meetings.
  - IV. Respect the rules of the host Club, its members and staff at all times
  - V. ‘Tee off’ at the appointed time and maintain the pace of play.
  - VI. Respect the Rules of Golf... including repairing divots, pitch marks and allowing faster groups to play through... and any Local Rules.
  - VII. Observe the Rules of Competition ... in stableford, if you cannot score on any hole, pick up.
  - VIII. Observe the Dress code of the Host club... including appropriate golf attire on the course and no golf shoes or golf hats worn in the clubhouse.
  - IX. Observe any rules of the Host Club governing the use of mobile phones... and do not use a mobile phone on the golf course such that it interferes with the playing of another member.
  - X. Attend the post event Prize giving wherever possible

Please note that Membership of “the Business” is by invitation only. The Co-Owners of “the Business” may choose to decline membership at their discretion. Please note that a breach of the Code of Conduct of “the Business” may result in suspension or termination of membership. Signature on an ‘Application for Membership’ form signifies each member’s acceptance of the Conditions of Membership.